

**MAHARASHTRA STATE BOARD OF VOCATIONAL EDUCATION EXAMINATION,  
MUMBAI - 51**

| 1       | Name of Syllabus                       | <b>Certificate course in P.C. Maintenance<br/>(301103) (w.e.f.2018-19)</b>   |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
|---------|--|--|-------|-------|------------|-------------|---------|------------|-----------------|-------|--------|------------|-------------|---|-----------------|-------------------------------|------|-------|-----|----|---|-----------------|---|-------|-------|-----|----|---|-----------------|-------------------------------|------|-------|-----|----|---|-----------------|---|-------|-------|-----|----|--|--|--------------|--|--|------------|------------|
| 2       | Max.Nos of Student                     | 25 Students  |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 3       | Duration                               | 6 Month  |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 4       | Type                                   | <b>Part Time</b>   |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 5       | Nos Of Days / Week                     | 6 days ( 42 Hrs / week )   |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 6       | Nos Of Hours /Days                     | 7 hrs.   |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 7       | Space Required                         | 1) Workshop = 200 sq feet<br>2) Class Room = 200 sq feet<br><br>TOTAL = 400 sq feet  |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 8       | Entry Qualification                    | S.S.C. Appeared  |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 9       | Objective Of Syllabus/<br>introduction | To prepare a student to –<br>(1) Explain operations of PC system.<br>(2) Installation and Up gradation of PC systems.<br>(3) Preventive maintenance of PC<br>(4) Care Level Fault diagnosis in PC<br>This course will enable students to do installation, preventive maintenance and card level servicing of PCs as well as Microcomputer based Industrial Hardware Systems.   |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 10      | Employment Opportunity                 | Self Employment / May get job in Establishment   |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 11      | Teacher's Qualification                | For Lecturer :- Diploma in computer Hardware<br>For Instructor :- Diploma in Computer Hardware   |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 12      | Training System                        | <b>Training System Per Week</b> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td style="text-align: center;">Theory</td> <td style="text-align: center;">Practical</td> <td style="text-align: center;">Total</td> </tr> <tr> <td style="text-align: center;">6 hrs</td> <td style="text-align: center;">18 hrs</td> <td style="text-align: center;">24 hrs</td> </tr> </table>  |       |       |            |             | Theory  | Practical  | Total           | 6 hrs | 18 hrs | 24 hrs     |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| Theory  | Practical                              | Total  |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 6 hrs   | 18 hrs                                 | 24 hrs   |       |       |            |             |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 13      | Exam. System                           | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Sr. No.</th> <th style="text-align: center;">Paper Code</th> <th style="text-align: center;">Name of Subject</th> <th style="text-align: center;">TH/PR</th> <th style="text-align: center;">Hours</th> <th style="text-align: center;">Max. Marks</th> <th style="text-align: center;">Mini. Marks</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td style="text-align: center;"><b>30110311</b></td> <td style="text-align: center;">Computer &amp; peripheral Devices</td> <td style="text-align: center;">TH-I</td> <td style="text-align: center;">3 Hrs</td> <td style="text-align: center;">100</td> <td style="text-align: center;">35</td> </tr> <tr> <td style="text-align: center;">2</td> <td style="text-align: center;"><b>30110312</b></td> <td style="text-align: center;">Computer Operating System &amp; Maintenance</td> <td style="text-align: center;">TH-II</td> <td style="text-align: center;">3 Hrs</td> <td style="text-align: center;">100</td> <td style="text-align: center;">35</td> </tr> <tr> <td style="text-align: center;">3</td> <td style="text-align: center;"><b>30110321</b></td> <td style="text-align: center;">Computer &amp; peripheral Devices</td> <td style="text-align: center;">PR-I</td> <td style="text-align: center;">3 Hrs</td> <td style="text-align: center;">100</td> <td style="text-align: center;">50</td> </tr> <tr> <td style="text-align: center;">4</td> <td style="text-align: center;"><b>30110322</b></td> <td style="text-align: center;">Computer Operating System &amp; Maintenance</td> <td style="text-align: center;">PR-II</td> <td style="text-align: center;">3 Hrs</td> <td style="text-align: center;">100</td> <td style="text-align: center;">50</td> </tr> <tr> <td></td> <td></td> <td style="text-align: center;"><b>TOTAL</b></td> <td></td> <td></td> <td style="text-align: center;"><b>400</b></td> <td style="text-align: center;"><b>170</b></td> </tr> </tbody> </table> |       |       |            |             | Sr. No. | Paper Code | Name of Subject | TH/PR | Hours  | Max. Marks | Mini. Marks | 1 | <b>30110311</b> | Computer & peripheral Devices | TH-I | 3 Hrs | 100 | 35 | 2 | <b>30110312</b> | Computer Operating System & Maintenance | TH-II | 3 Hrs | 100 | 35 | 3 | <b>30110321</b> | Computer & peripheral Devices | PR-I | 3 Hrs | 100 | 50 | 4 | <b>30110322</b> | Computer Operating System & Maintenance | PR-II | 3 Hrs | 100 | 50 |  |  | <b>TOTAL</b> |  |  | <b>400</b> | <b>170</b> |
| Sr. No. | Paper Code                             | Name of Subject  | TH/PR | Hours | Max. Marks | Mini. Marks |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 1       | <b>30110311</b>                        | Computer & peripheral Devices  | TH-I  | 3 Hrs | 100        | 35          |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 2       | <b>30110312</b>                        | Computer Operating System & Maintenance  | TH-II | 3 Hrs | 100        | 35          |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 3       | <b>30110321</b>                        | Computer & peripheral Devices  | PR-I  | 3 Hrs | 100        | 50          |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
| 4       | <b>30110322</b>                        | Computer Operating System & Maintenance  | PR-II | 3 Hrs | 100        | 50          |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |
|         |  | <b>TOTAL</b>   |       |       | <b>400</b> | <b>170</b>  |         |            |                 |       |        |            |             |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |   |                 |                               |      |       |     |    |   |                 |   |       |       |     |    |  |  |              |  |  |            |            |

**SYLLABUS**  
**THEORY I Computer & peripheral Devices (100 MARKS/3 Hrs.)**

| No | Topic   |
|----|---|
| 01 | <b>BLOCK DIAGRAM OF PC SYSTEM</b><br>Block diagram of personal computer system. Difference between PC, PC XT, PC AT. Study of different input, connectors, slots & cables. Study of PC – AT SYSTEM  |
| 02 | <b>STUDY JOB MOTHERBOARDS</b><br>Types Layout of typical PC – AT motherboards (Pentium & onwards)   |
| 03 | <b>STUDY OF CPU</b><br>CPU specifications (General) - Data Bus Internal Registers, Address Bus CPU Speed ratings.   |
| 04 | <b>BUS SLOTS</b><br>Types of BUS Processor Bus, Memory Bus Address Bus. Need of expansion slots<br>Types of I/O Buses ISA Bus EISA Bus.<br>System Resources I/O port Addresses, Interrupts (IRQ s) DMA, channels Memory. Resolving Resource Conflicts manually, using a system – Configuring Template, Special Boards, Plug & Play systems.   |
| 05 | <b>PC-AT ADD ON CARDS</b><br>Study & installation of Video cards. Multimedia video cards, Sound Blaster card, Modem Cards Setting of DMA channels, IEQs I/O address.  |
| 06 | <b>VIDEO DISPLAT UNIT</b><br>Study & installation of VDU, Classification of monitors as per type of input resolution Introduction to LCD Plasma monitors.   |
| 07 | <b>PRINTER ( DOT MATRIX INKJET LASER)</b><br>Study & Installation of printer, Classification of printers as per printing technique printing sequence print quality, Mechanism printer interface, Print direction interconnection of printer to PC (Centronics interface) Installation of Printer & sharing switch.  |
| 08 | <b>FLOPPY DISK DRIVE</b><br>Organization of floppy, Classification as per Physical size, Density Capacity, Formatting of Floppy disk Layout of 5.24" & 3.5" floppy disk drive. Different motors sensors R/W Head assembly, Jumpers Installation of FDD.   |
| 09 | <b>HARD DISK DRIVE</b><br>Classification as per Physical size Storage Capacity, Type of interface used Mechanism or Organization of HDD<br>Hard disk installation procedure Controller configuration Physical installation System configuration Low level format Partitioning, High level Formatting using DOS win 98 Formatting using Advanced Disk management software Disk Hardware & Software limitation – Disk interface capacity limitations ROM BIOS capacity limitations O/S limitations. |
| 10 | <b>KEYBOARD / MOUSE</b><br>Classification as per on of keys Layout of keys Types of keys used Different types of key switches, Interconnection of keyboard of pc (5 pin socket) physical layout/ mechanism, interface of mouse installation of mouse.   |
| 11 | <b>SWITCH MODE POWER SUPPLY, UPS SERVO STABILISER</b><br>Different connectors rating testing of SMPS.<br>Concept of UPS & installation concept of servo stabilizer s& installation  |
| 12 | <b>CDROM DRIVE</b><br>Study of installation of CDROM drive.   |

- 13    **ADVANCED PERIPHERAL DEVICES** (No theory question expected)  
 Introduction to MODEM Taoe Drives, Scanner Plotter CD Writer ZIP drive.
- 14    **MEMORY**  
 Concept of conventional (base) memory.  
 Extended memory – Extended memory management drivers Himem sys, Memmaker  
 Cache memory – Need Types installation.

**PRACTICAL – I    Computer & peripheral Devices (100 MARKS/3 Hrs.)**

- |  |    |
|--|----|
| 1. Study of analog and digital multimeters.                      | 02 |
| 2. Study of different passive components                         | 01 |
| 3. Study of different active components.                         | 01 |
| 4. Study if physical layout of PC- AT system                     | 01 |
| 5. Study of motherboards, configuring memory on board BUS slots. | 02 |
| 6. Installation of VGA/SVGA monitor.                             | 01 |
| 7. Study & Installations of SMPS.                                | 01 |
| 8. Study & Installations of UPS.                                 | 01 |
| 9. Study & Installations of Keyboard.                            | 02 |
| 10. Study & Installations of of Mouse.                           | 02 |
| 11. Study & Installations of Printer & Self test.                | 03 |
| 12. Study & Installations of printer share switch.               | 01 |
| 13. Study & Installations of of add- on cards.                   | 04 |
| 14. Study of Floppy disks .                                      | 01 |
| 15. Study & Installations & testing of Floppy disk drives.       | 02 |

**THEORY II Computer Operating System & Maintenance (100 MARKS/3 Hrs.)**

- 15    **STUDY OF OPERATING SYSTEMS**  
 Dos booting sequences, System files, DOS disk structure  
 Commonly used DOS commands – Internal commands.  
 External commands – Chkdsk, Defrag, Disk comp, Doskey, Edit, Label, Mem,  
 Modem More Move MS Backup, Restore Scandisk, Share, Tree, Undelete, Copy,  
 Help, Attrib, Memmaker, MSCDEX, Deletree Loadfix, Format, Sys, Fdiskm Debug,  
 Disk copy.
- 16    **SYSTEM UPGRADATION**  
 Purpose of up gradation increasing system memory CPU ungradation Upgrading  
 HDDs Upgrading Video System, Optimizing Systems Performance Using Condig.sys  
 & Autoexec.bat Upgrading OS, and Installation of new software on DOS &  
 WINDOWS platforms.
- 17    **SYSTEM PREVENTING MAINTENANCE**  
 Standerq preventive maintenance procedure.  
 Preventive Maintenance of CPU, FDD, Hard disk, Keyboard, Mouse, CD- Rom,  
 Different Backup Techniques (MS-Backup, Win ZIP)
- 18    **HARDWARE DIAGNOSTICS**  
 Common hardware problems with Motherboard, Memory, Add on Cards CPU, FDD,  
 Hard Disk , Keyboard, Mouse, CD- Rom drive & there diagnosis (faults at card level  
 only)
- 19    **INTRODUCTION TO SOFTWARE DIAGNOSTIC TOOLS**  
 POST, POST sequence, POST audios & visual error codes INTRODUCTION TO –

- Diagnostic Software – AMIBIOS, DIAG, AT DIAG, QA PLUS/EF, CHECKIT, DEBUG.  
Disk Diagnostics – Disk manager, NORTON utility PC TOOLS, WINDOWS, Diag S/W.
- 20 VIRUSES & VACCINES  
Introduction of Viruses Installation of antivirus.
- 21 INTRODUCTION TO COMMUNICATIONS & NETWORKING

**PRACTICAL – II Computer Operating System & Maintenance (100 MARKS/3 Hrs)**

- |  |           |    |
|--|-----------|----|
| 1. Hard disk installation – formatting & partitioning.                                   | 02        |    |
| 2. Study & Installations of CD ROM drive.  | 12        |    |
| 3. Study & Installations of operating systems – Dos, Windows 9X<br>Windows Millennium.   | As Reqd . |    |
| 4. Study of different backup techniques.   |           | 01 |
| 5. Study of routines checks of PC/ Preventive maintenance.                               | 20        |    |
| 6. Hardware & Software diagnosis of completes PC system<br>(Fault finding at card level) | As Red    |    |
| 7. Installation Antivirus software.  | As Reqd   |    |
| 8. Study of PC Diagnostic software.  | As Reqd   |    |

**LIST OF TOOLS & EQUIPMENTS:-**

| Sr. No. | Description of Tools / Equipments   | No. Required |
|---------|---|--------------|
| 1.      | PI, PII, PIII (any one of them, Intel-celadon, PIV, PIV-HT etc or AMD Athlow & Duron Each how                       | 03<br>02     |
| 2.      | 8085 Microprocessor kit.  | 02           |
| 3.      | Spare set of Mother board / VGA, SVGA   | 1 set        |
| 4.      | Spare set of floppy Drive/Keyboard and monitor CD, ROM Drive, DVD Drive, CD writer, Scanner, web camera, pen Drive. | 1 set        |
| 5.      | Printer (Dot Matrix) 80 column / Ink Jet, Lazar.  | 1 each       |
| 6.      | Printer sharing Switch  | 1            |
| 7.      | Oscilloscope (15 MHz Single Trace)  | 1            |
| 8.      | Digital Multimeter.   | 2            |
| 9.      | Analogue multimeter (High Sensitivity)  | 2            |
| 10.     | Logic Probe   | 2            |
| 11.     | Software Packages and Diagnostic Software (Refer Practical List)  | 1 each       |
| 12.     | Electronic Technicians tool kit Screwdriver Pliers, Cutters, Soldering, Iron, Solder wire, Twisters etc.)           | 1 set        |
| 13.     | Floppy head cleaning diskette   | 1            |
| 14.     | Switch cleaning / PCB cleaning solutions.   | --           |
| 15.     | Experiments as per practical list.  | 1 each       |
| 16.     | Colour Monitor  | 1 optional   |
| 17.     | UPS system / servo Stabilizer.  | 1 optional   |
| 18.     | LAN Installation  | 1 optional   |
| 19.     | External / Internal Modem   | 1            |
| 20.     | Un assembled computer   | 1            |

**PREFERENCE BOOKS :-**

- |     |   |                   |
|-----|---|-------------------|
| 1)  | Transistor Circuit Approximations                       | Malvino           |
| 2)  | Op-Amp & Linear Integrated Circuits                     | R. Gayakwad       |
| 3)  | Digital principles & Application                        | Malvind & Leach   |
| 4)  | Digital computer Electronics                            | Malvind & Leach   |
| 5)  | 0000 To 8085  | Sreedhar & Ghosh  |
| 6)  | Microprocessor Architecture Programming And Application | Ramesh Goankar    |
| 7)  | Ibm PC and Clones (Second Edition)                      | Govindrajalu      |
| 8)  | Upgrading and Repairing PCs (Fourth Edition)            | Sott Mueller      |
| 9)  | Complete PC Upgrade & Maintenance Guide (2003 Edition)  | Mark Minasi       |
| 10) | PC Hardware A Beginner's Guide                          | Ron Glister       |
| 11) | Modern Computer Hardware Course                         | Manohar Lotia     |
| 12) | Modern All About Key Board And Mouse                    | Manohar Lotia     |
| 13) | Modern All About Printers                               | Manohar Lotia     |
| 14) | All About Mother Board (Second Edition)                 | Manohar Lotia     |
| 15) | Modern All About Hard Disk                              | Manohar Lotia     |
| 16) | The Complete PC Upgrade & Maintenance Lab Manual        | Richard Mansfield |
| 17) | Hardware Bible  | Winn L. Rosch.    |